

Memento Mori Ceramics

Workshop Terms and Conditions 2025

A confirmation email will be sent to you detailing the day and time the workshop will take place based on your preferences from the drop-down menu on our website and available times at the studio.

Once a time has been agreed upon, the tuition fee is then due.

A Xero invoice will be emailed to the address you provide and must be paid in full within 48 hours.

Clay, tools and firing fees are included in tuition, unless otherwise stated. These must be left on the premises at the close of the workshop. Aprons will also be provided.

REFUND POLICY

We do not issue refunds and require at least two weeks notice if your workshop has to be rescheduled.

Rebooking must be done by emailing: info@mementomoricceramics.co.nz

Non-Attendance: If you are unable to join your friends at the workshop because of illness or for personal reasons, we do not offer refunds or make-up workshops. An alternative option is to on-sell your place and we are happy for you to do that.

If a workshop is cancelled or postponed due to COVID, we will reschedule it to a later date.

In this instance a refund may be possible if no suitable alternative date can be found.

HEALTH AND SAFETY

Due to risk to lungs from ceramic dust, all cleaning is wet cleaning only.

Please do not create any dust in the studio.

Cleaning up: Please make sure you wipe down all surfaces and tools with a wet sponge.

RISK AND INDEMNITY

You (the group attending) agree to occupy and use the studio at your sole risk and release to the full extent permitted by law Memento Mori Ceramics, its servants and agents from all claims and demands of any kind and from all liability which may arise in respect of any accident, damage or injury occurring to any person or property in or about the studio; the neglect or careless use or misuse by you or persons attending the workshop at the studio and any accident or damage to property or any person arising from any occurrence wholly or in part by reason of any act or omission by you (the group attending).

LIMITATION OF LIABILITY

You (the group attending) agree that to the extent permitted at law, Memento Mori Ceramics' aggregate liability to you in connection with any claim made, whether arising under contract, tort, statutory duty, or otherwise shall be limited to the amount equivalent to the workshop price. Under no circumstances shall Memento Mori Ceramics be liable for any indirect or consequential loss or damage incurred by you (the group attending) in connection with the workshop event.

We will take full care of your ceramic pieces as they process through the different stages through to the last glaze firing. The final product may vary from your initial intention due to possible factors including technique of application and unforeseen kiln mis-firings due to weather.

Please note, we are unable to take responsibility for such occurrences.